EMERGENCY DELIVERY

We are able to harness the energy of high-visibility situations and channel them toward positive outcomes that yield consistent and unparalleled success. Some of the hallmarks of our fast-paced deliveries are:

- Deployment of small teams of collocated developers
- Insertion of single full-time executive decision makers
- Promotion of constant communication with clients and users
- Cultivation of defined success
- Ability to stay focused and channel energy toward goals
- Ability to adapt to course-corrections and breaking news

WTS is a growing integration, consulting and engineering firm that specializes delivering high-quality technical solutions to the federal government.

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Agile Software Development
Mobile Products
Data, Decisions and Analytics
DevOps
Cloud-based Ecosystems
Architecture Services
Digital Government

We are exclusively a government provider of integration, consulting and engineering.

Emergency Delivery
EMERGENCY DELIVERY AT THE SPEED OF IT

Sometimes technology initiatives are born in the blink of an eye. An executive decision, a security breach, a systemic failure—all of these require the immediate mobilization of IT leadership and horsepower. However, fast-paced responses must be accompanied by maturity and expertise in order to avoid chaos and ensure quality delivery.

WTS is renowned for our ability to respond quickly and effectively to high-pressure demands. Our experience and levelheaded culture forge the perfect environment in which to fulfill the objectives of projects that require quick-turn around and changing directions.

CASE STUDY:
Alien Criminal History Entry System (ACES)

Having been turned down by three large IT companies amidst risk concerns, DHS Immigrant and Customs Enforcement came to WTS for software delivery assistance. ICE had an immediate operational need to track the criminal behavior of undocumented immigrants. Driven by a highly-visible national debate on immigration, ICE made developing this tracking capability a high priority—and directed agents to begin tracking the data in three months.

Through immediate team assembly, quick requirements analysis and expert development, WTS delivered a feature rich, defect-free production system in less than 90 days. The commercial quality, 508 compliant user-interface features intuitive controls and is one of the first true single sign-on (SSO) implementations in a DHS mission critical application.

The success of ACES hinged on:

1. Mitigating risks by creating cross-functional teams of stakeholders to participate in working groups.
2. Communicating and cooperating with stakeholders to identify the core requirements and begin development within weeks.
3. Simplifying design and revisiting quality through each iteration, refactoring when appropriate.
4. Managing continuous flux in requirements by prioritizing the least contentious features and building dummy interfaces until requirements were sufficiently defined.